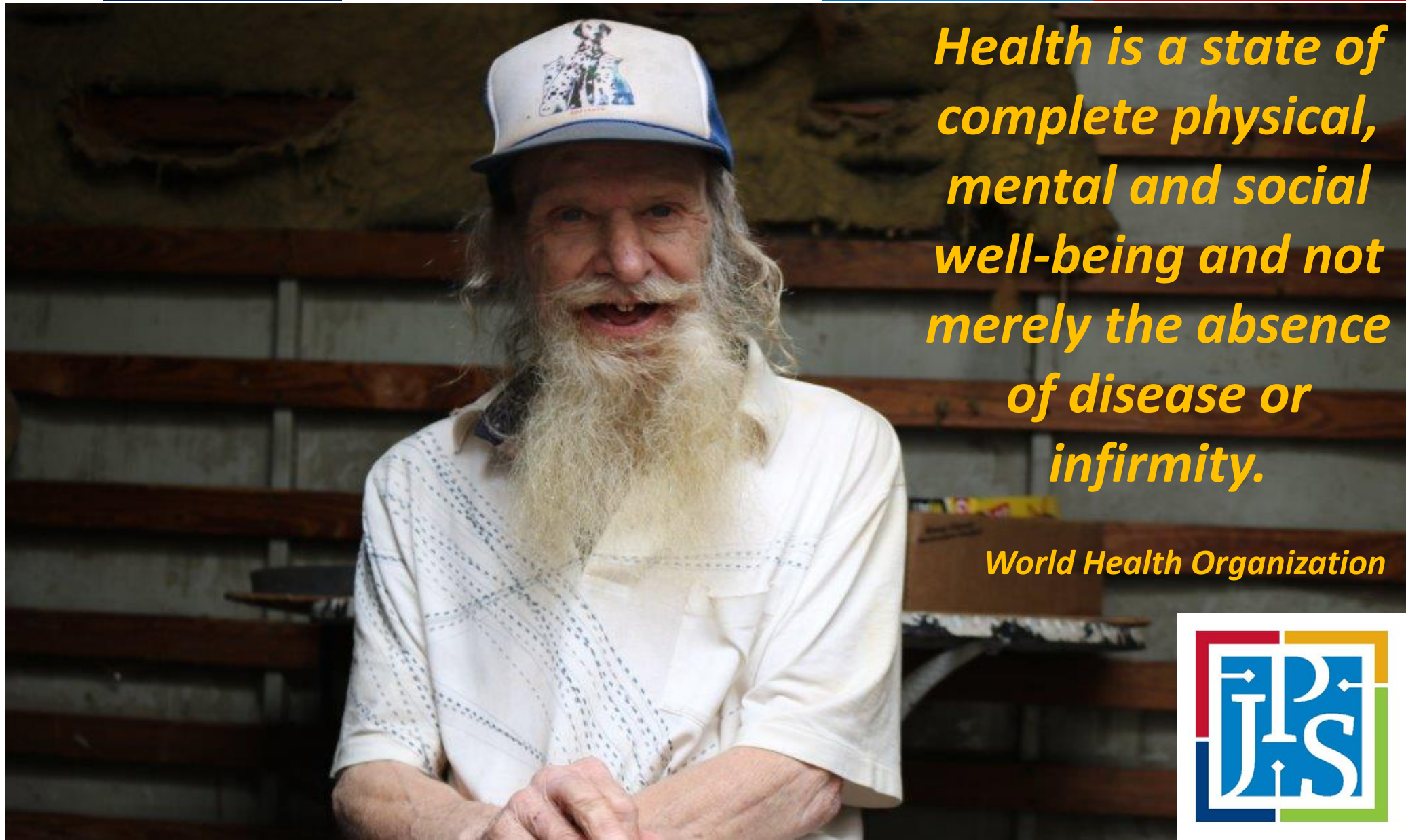


DSRIP BEHAVIORAL HEALTH COHORTS 9 & 10

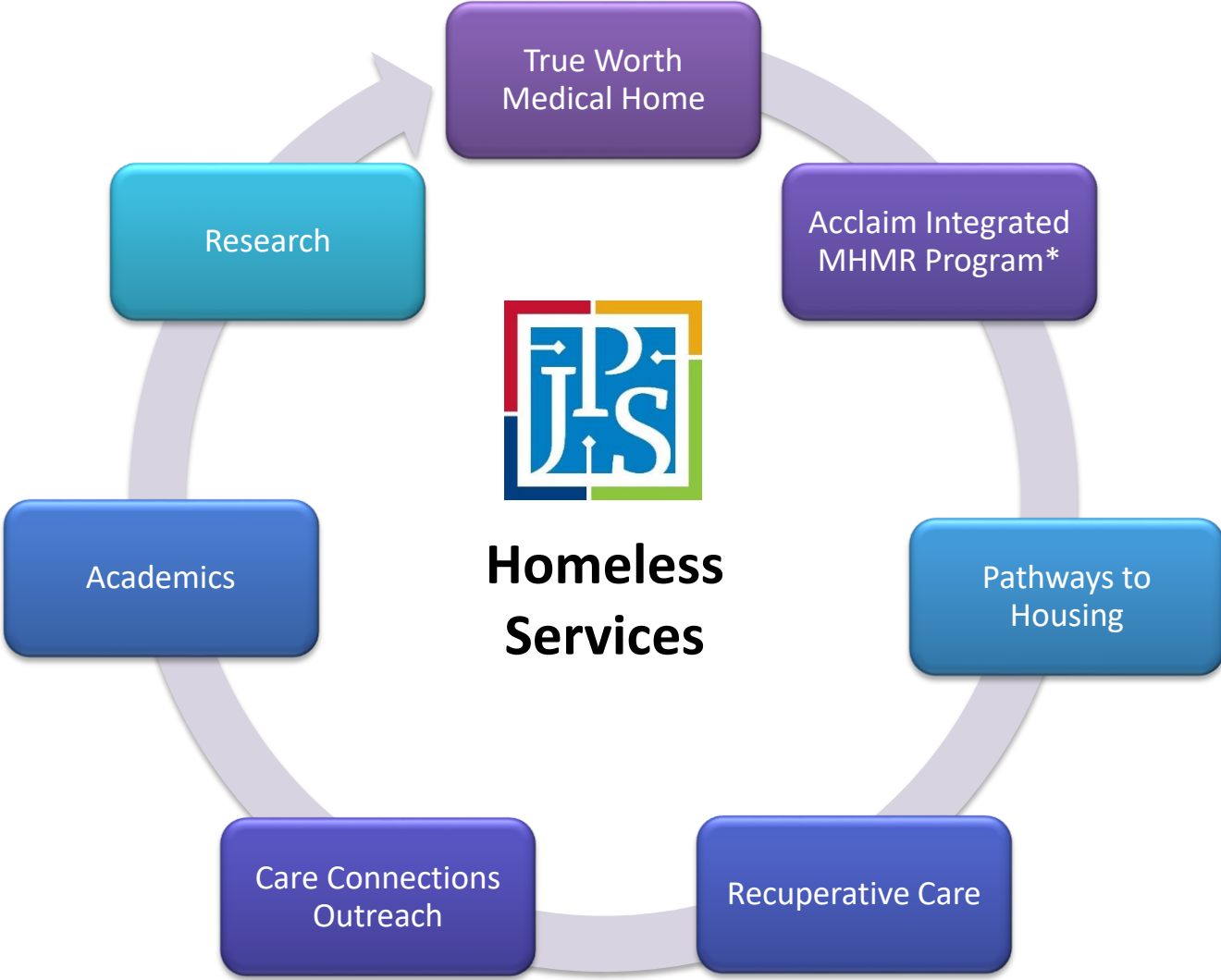


Health is a state of complete physical, mental and social well-being and not merely the absence of disease or infirmity.

World Health Organization



JPS Homeless Services Programs



True Worth Medical Home



SERVICES PROVIDED

- Family Medicine
- Laboratory Services
- Radiology
- JPS Eligibility
- Psych Day Rehab
- Dental
- Social Work
- Care Connections Outreach

Pathways To Housing



SERVICES PROVIDED

- Regular home visits
- Connect with a PCP
- Health coaching
- Navigating health care
- Medication adherence
- Coordinating care

Recuperative Care

TSA MENS



PNS MENS



SERVICES PROVIDED

- Daily nurse visits (M-F)
- Provider visits
- Medication managements
- Wound care
- Health navigation
- Social service coordination

- Limited support – not a SNF
- Must be ADL self sufficient
- For JPS Connections patients only

Care Connections Outreach



SERVICES PROVIDED

- Primary & Preventive Care
- Hospital Follow Up
- JPS Eligibility Assistance
- In-patient rounding
- Clinic based social support
- Homeless services navigation
- Health care navigation

- Don't do housing
- Follow up can be difficult
- Need detailed location(s)
- Descriptive information

Academics & Research



ACADEMICS

- Resident and Student rotations
- All JPS Family Medicine Interns
- JPS Family Medicine Street Medicine Track – 2nd & 3rd Year
- JPS Family Medicine 4th Year

RESEARCH

- Increasing knowledge and data
- Collaborations with JPS, TCU, UNT

Annie

DIFFICULT TO ENGAGE - PRETREATMENT TO HOUSING

- 1st contact 8/2017
- Initially reluctant
- Obvious needs
- Prior treatment
- Rapport building
- Trust
- Team effort
- Establish PCMH
- Navigation
- Treatment
- Stabilized living situation



Behavioral Health Metrics

DSRIP Metrics

Depression Screening & Management

- 12yrs and older
- Age appropriate standardized tool
- Follow up plan if positive screen

Suicide Risk Assessment

- 18yrs and older
- Diagnosis of Depression
- At visit where diagnosis made or recurrent episode

Alcohol Use Screening & Management

- 18yrs and older
- At least every 24 months
- Brief counseling if positive



JPS In-Patient Behavioral Health Services

JPS Behavioral Health

In-Patient

- PEC – Psychiatric Emergency Center
- TSP – Trinity Springs Pavilion
- LCA – Long term Care Alternative Unit



JPS Out-Patient Behavioral Health Services

	HOURS	PROCESS
Hemphill Assessment Clinic	8AM-5PM	Screener → Prescriber → Clinic
Out-Patient Clinics	8AM-5PM	Screener → Prescriber
Behavioral Health Day Rehabs	9AM-3:30PM	Nurse and SW and CRC → Program
Partial Hospitalization Programs/Intensive Outpatient Program	9AM-3PM	Post-Hospitalization or Clinic Referral → Program
Call Center	8AM-4:30PM	Scheduling Only
MHMR/Acclaim Clinic	8AM-5PM	MHMR Patients Only → Clinic

Community Behavioral Health Partners

MHMR

- Behavioral Health Out-Patient clinics
- Billy Gregory Detox
- Pine Street Rehab
- Integrated Outreach Service
- IDD Programs
- CRU – Crisis Respite Unit
- ACT – Assertive Community Treatment
- FACT – Forensic Assertive Community Treatment
- MCOT – Mobile Crisis Outreach Team
- CATS – Community Addiction Treatment Services



Behavioral Health Systems Navigation

Navigating Behavioral Health

- Self present
- JPS Community Health Workers
- JPS/MHMR Peer Supports
- JPS Transition Coordinators
- Behavioral Health Specialists
 - Clinics
 - Emergency Department
- MHMR Liaison



Oliver

RECEPTIVE TO ENGAGEMENT - PRETREATMENT TO HOUSING

- 1st contact 5/2017
- Receptive
- JPS Connection 1st day
- Restarted medications 1st contact
- Prior treatment
- SUD
- Significant physical health needs as well
- Whole team engaged
- Multiple outreach teams
- SUD barriers
- SUD struggle continues
- Health is declining
- Behavioral health care on streets
- Follow through streets and into housing
- Now in housing through MHMR



It takes a village...



Takeaways

- Takes a team
- Know the system and resources
- Building rapport is essential
- Reduce suffering and offer hope



Thank You

